End-of-Sale and End-of-Life Announcement for the Cisco Unified IP Phone 7912G

EOL5096

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Unified IP Phone 7912G. The last day to order the Cisco Unified IP Phone 7912G is March 26, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Unified IP Phone 7912G. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco Unified IP Phone 7911G, which has been shipping since December 2005. Table 2 provides relevant information for migrating to the replacement product.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified IP Phone 7912G.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 25, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 26, 2007
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 24, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 25, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 25, 2008
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 25, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 21, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 21, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 24, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 25, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CP-7912G-A	Cisco IP Phone 7912G	CP-7911G	Cisco IP Phone 7911G
CP-7912G-A-CCME	7912G IP Phone with One CallManager Express Station User License	CP-7911G-CCME	Cisco IP Phone 7911G with 1 CCME RTU License

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CP-7912G-A=	Cisco IP Phone 7912G	CP-7911G=	Cisco IP Phone 7911G
CP-7912G-BZ1	Cisco IP Phone 7912G Bundle for Brazil	There is currently no replacement product available for this product.	-
CP-7912G-CH1-A	7912G IP Phone With One Station User License	CP-7911G-CH1	Cisco IP Phone 7911G with 1 RTU License
CP-7912G-SP	Cisco IP Phone 7912G SP Bundle	There is currently no replacement product available for this product.	-
SW-BTS-UL-7912	BTS 10200 RTU License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-
SW-BTS-UL-7912=	BTS 10200 RTU License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-
SW-CCM-UL-7912	CallManager Unit License for Single 7912 IP Phone	SW-CCM-UL-7911	CallManager RTU License for Single IP Phone 7911
SW-CCM-UL-7912=	Spare CallManager Unit License for Single 7912 IP Phone	SW-CCM-UL-7911=	CallManager RTU License for Single IP Phone 7911
SW-CCME-UL-7912	Cisco CallManager Express License for Single 7912 IP Phone	SW-CCME-UL-7911	CallManager Express RTU License for Single IP Phone 7911
SW-CCME-UL-7912=	Cisco CallManager Express License for Single 7912 IP Phone	SW-CCME-UL-7911=	CallManager Express RTU License for Single IP Phone 7911
SW-ITS-UL-7912	IOS Telephony Service License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-
SW-ITS-UL-7912=	IOS Telephony Service License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-
SW-SMH-UL-7912	SIP License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-
SW-SMH-UL-7912=	Spare SIP License for Single 7912 IP Phone	There is currently no replacement product available for this product.	-

PRODUCT MIGRATION OPTIONS

Customers are encouraged to migrate to the Cisco Unified IP Phone 7911G. Information about this product can be found at: http://www.cisco.com/en/US/products/ps6565/index.html.

Table 3. Product Comparisons

Feature	Cisco Unified IP Phone 7912G (-A version)	Cisco Unified IP Phone 7911G
Power over Ethernet	Cisco inline power or local power	IEEE 802.3af power, Cisco inline power, or local power options
Security	Supports X.509v3 digital certificates	Supports X.509v3 digital certificates, plus secure media/signaling
Display	Limited XML applications (voice, text) and limited Asian character support	Limited XML applications (voice, text), but full Asian double-byte character support

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For

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information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html.

FOR MORE INFORMATION

For more information about the Cisco Unified IP Phone 7911G, visit http://www.cisco.com/en/US/products/ps6565/index.html or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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